

Emergency Use and Safety Notice

What Audiescreen does, and what it does not do

Version 1.0. In force from 7 October 2026.

AudieScreen is designed to help schools communicate quickly in an emergency. Please read this notice so that everyone understands what it does and does not do.

1 AudieScreen supports your duties. It does not discharge them.

AudieScreen can help you meet obligations under the Terrorism (Protection of Premises) Act 2025, Department for Education protective security guidance, the Management of Health and Safety at Work Regulations 1999 and the Equality Act 2010. It does not by itself make you compliant, and no law requires you to buy it. Your procedures, risk assessments, staff training and drills remain the responsibility of your governing body or proprietor.

2 It is not a replacement for your fire alarm or the emergency services.

AudieScreen is not a certified fire detection or alarm system and must not replace one. In an emergency, always call 999 first where appropriate. The lockdown push button does not contact the emergency services.

3 Delivery depends on connectivity.

- The Control app can send alerts over mobile data if your school's internet is down.
- Staff phones with the Audiesafe app receive alerts over their own mobile data.
- Classroom PCs, smartboards and displays depend on your school's internet connection and will not update while it is down, unless you have a backup connection such as a 4G failover router.
- Devices that are switched off, disconnected, asleep or without the software installed will not show alerts. Alerts can display over the locked screen on Windows only.
- Phones set to silent, low power or do not disturb may not show or sound alerts, depending on the operating system and settings.

4 Keep a backup method.

Always have at least one other way to raise the alarm, such as an agreed bell pattern, radios, runners or a public address system, and include it in your lockdown plan.

5 Test regularly.

Test alerts on every zone at least once a month, and after any significant IT change. Use the read status and audit log to check that devices received the alert, and fix any gaps. If you have a lockdown push button, test it from pressing the button to the message arriving.

6 Install the app widely.

We recommend installing the Control app on every member of staff's phone, not just those who send alerts.

7 Word your messages carefully.

You control all alert wording, colours and coded phrases. Agree them with your senior leadership team in advance, consider younger or vulnerable pupils, and keep personal information off shared screens.

8 Tell us about problems.

If an alert fails to deliver during a real incident or a drill, contact us straight away at support@audiescreen.com so that we can investigate.